

2024 Compliance and Ethics Culture Survey

Board of Trustees Audit and Compliance Committee - September 27, 2024

2024 Compliance and Ethics Culture Survey

Historical Response Rates

The table below displays the number of UCF employees invited to participate and the number of survey respondents for each survey administration year.

Administration Year	UCF Employees Invited (Count)	Respondents (Count)	Response Rate (Percent)		
2018	8,892	1,700	19.1%		
2020	13,492	2,365	17.5%		
2022	12,268	2,171	17.7%		
2024	12,825	3,251	25.3%		

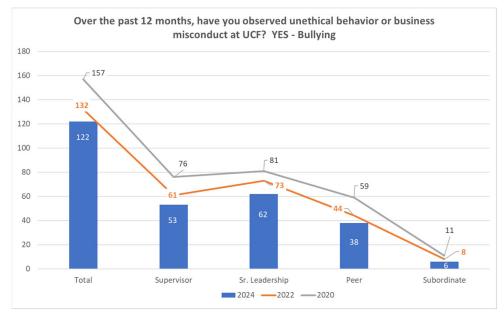
Table 1. Response Rates and Respondent Distribution by UCF Employee Role								
Role	Population Count	Survey Respondents	Response Rate					
Faculty Member	3,513	856	24.4%					
Executive Leadership*	32	63	100.0%					
Professional Staff	2,450	1,555	63.5%					
Technical, Clerical, Service Personnel	1,661	292	17.6%					
Student Employee	5,169	446	8.6%					
No response		39						
Total	12,825	3,251	25.3%					

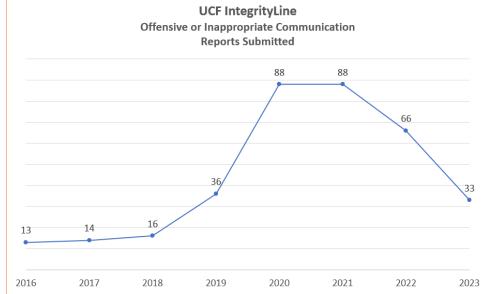
The following describes my job title or job	2018		2020		2022		2024	
duties:	Count	Col %	Count	Col %	Count	Col %	Count	Col %
No Responses	60	4%	7	0.3%	25	1%	39	1%
Faculty Member	424	25%	635	27%	618	28%	856	26%
Executive Leadership ¹	144	8%	23	1%	50	2%	63	2%
Professional Staff	756	44%	683	29%	1,090	50%	1, 555	48%
Technical, Clerical, Service Personnel	239	14%	767	32%	275	13%	292	9%
Student Employee	77	5%	250	11%	113	5%	446	14%
Total	1,700	100%	2,365	100%	2,171	100%	3,251	100%



Survey and UCF Integrity Line Trends

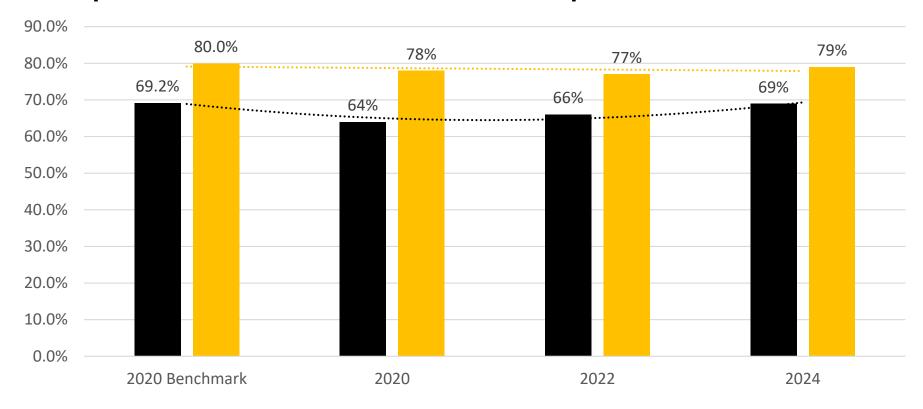
Diago indicate a response to each item:	2018		2020		2022		2024		6-yr Trend	4-yr Trend	2-yr Trend
Please indicate a response to each item:	Count	% Yes	(2024-2018)	(2024-2020)	(2024-2022)						
A.) I have experienced or observed bullying in											
the workplace by a supervisor within the last 12											
months. Workplace bullying is defined as	287	17%	337	14%	263	13%	297	11%	-6%	-3%	-2%
"repeated, deliberate, disrespectful behavior,											
which harms the target."											







Perceptions of Senior Leadership



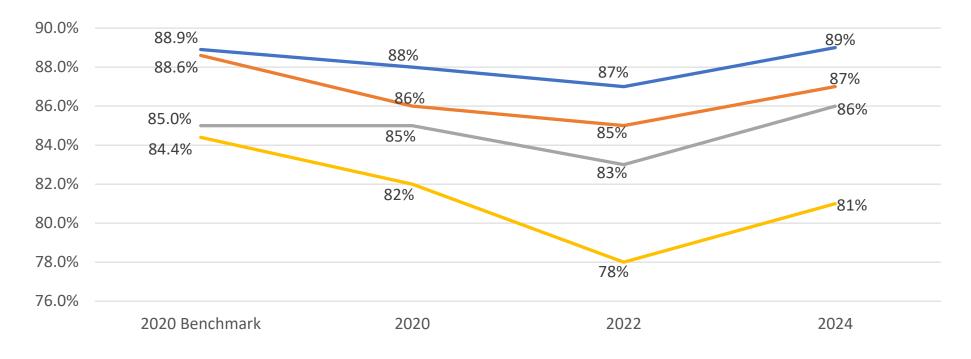
Sr. Leadership Acts Ethically
Poly. (Sr. Leadership Acts Ethically)

Sr. Leadership Promotes the Importance of Ethical Behavior

Linear (Sr. Leadership Promotes the Importance of Ethical Behavior)



Perceptions of Managers

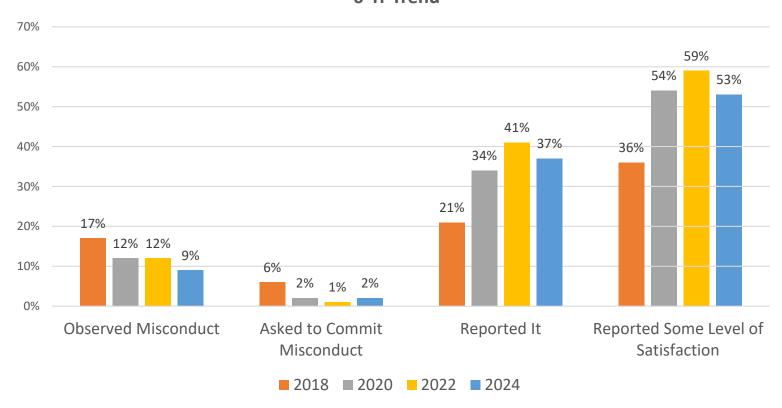


- Manager is Committed to Ethical Conduct
- —Comfortable Approaching Manager with Issues and Questions Related to Ethical Conduct
- Manager is Consistently a Role Model for Ethical Behavior and Demonstrates the Importance of Integrity
- —Manager Complies with the Non-retaliation Policy



Misconduct and Reporting

Observed Misconduct, Asked to Commit Misconduct, Reported It, and Satisfaction with Outcome
6-Yr Trend





Next Steps

continue to
educate
supervisors and
offer resources to
assist with handling
employee concerns

Continue to identify opportunities to engage senior leadership in promoting the importance of ethical behavior throughout the university

Continue
awareness of
investigative
outcomes and
discipline using
communication
thannels such as
the IntegrityStar
"Case Corner"

ecreased longside University
Compliance and
Ethics will repeat
survey in 2026 and
continue efforts to
achieve higher
response rate



